Primary Care Networks – Progress and Key Next Steps

CCG Name:- Wolverhampton

Key Highlights:-

- PCN Development Plans submitted and approved by Board in October and endorsed by PCCC, quarterly monitoring in place.
- Workforce Development Plans are being developed.
- Programmes have begun with PCN participation ie 1 PCN actively engaged in Dartmouth Programme, all 6 engaged in Time for Care Programme.
- Quarterly CD away day held to support learning and integration within health and social care system in addition to monthly CD Meetings & 1:1s
- Baselines agreed for Social Prescribers & Clinical Pharmacists, reimbursements commenced
- Access utilisation continues to improve (75 minutes per 1,000 patients)
- Planning for new roles/DES specifications commenced November with Clinical Directors

Headline PCN Development Funding Utilisation:-

- Plans have been submitted by each PCN, with allocation fully committed
- £27,000 allocated to each PCN transferred November 2019
- Headline areas of spend include-
    - Backfill spanning attendance at a range of development programmes & events
    - Dartmouth Programme (1 network)
    - PCC leadership course (all networks)
    - Time for care Programme (all networks)
    - Workforce modelling and development masterclass
    - RCGP Workforce and Leadership planning sessions
    - HR, employment and Pension sessions

Key Next Steps/Milestones:-

- Self Assessment Gaps (Leadership/Integrating Data/Managing Resources/Working in Partnership) Mitigation Plan in place to address gaps & secondment of Clinical Services Development Manager to work with PCNs.
- Organisational Development Plan (PCN New Roles) to be approved / implemented.
- PCN Workforce Planning / Network DES Specifications
- Continue discussions with WMAS regarding early implementation of Paramedic role in PCNs
- Named points of contact community services (RWT & BCPFT) to be confirmed
- Review of Social Prescribing Model (mobilisation/integration phase) January 2020
- Checkpoint Review Meetings with CDs scheduled for February
- Commence early implementation of online services switch on January 2020

Key Risks/Issues/Challenges/Lessons Learnt

- Mitigation plan in place to address self assessment gaps, commenced December 2019
- Online services mobilisation hindered by absence of hub functionality, recognised regionally
- Scale and pace of integrating of new roles and services into PCNs is one of a number of competing demands they are responding to
- Planning for new roles allocation(s) 2020/21 has identified potential for PCNs to opt out of ie Physicians Associate based on early discussions with CDs, opt out process will require CCG approval due to impact on other targets
- Variation in commissioned access activity across STP (Wolves 75 minutes)